



2019-2020

# ANNUAL REPORT

SPAN/MEALS ON WHEELS DENTON COUNTY

## OUR MISSION

to enable people to live as fully and independently as possible by providing nutrition, transportation and other social services to seniors, people with disabilities, veterans and the general public.

## OUR VISION

to eradicate senior hunger and to eliminate gaps in transportation throughout Denton County.

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Thank you!



Dear Friends,

For over the past 40 years, Meals on Wheels of Denton County has been supported by our community and honored to fulfill the mission of caring for homebound neighbors. Normally we have walked alongside our senior clients as we shared together in making sure they were fed, cared for, and loved. Through the adversity that so many of our seniors faced through 2020, we were still able to fulfill our mission- but it looked differently. Now instead of a warm handshake and a wide smile between food deliveries, our volunteers had to do porch drop-offs and wave, smiling behind a mask. Despite all of the changes through 2020, we remained grounded in our mission.

COVID-19 dramatically changed the logistics of how we provided services in 2020, but it did not change our ability to provide critical care to those in need. We were able to continue helping them because of you. **Because of you, grandparents who did not have money for food were able to receive groceries. Because of you, people with disabilities were able to see a doctor and continue receiving lifesaving medication. Because of you, beloved pets were able to get the food they needed to continue providing companionship in the midst of loneliness. You made a difference.**

Again, we are grateful for your generous support, which allows us to provide love and care to the most vulnerable neighbors in the Denton area. Looking forward, we know that as a community, together, we can and will take care of those who need help. We still celebrate the strength and resilience of the many seniors throughout the Denton area who, with your support and our services, have pushed past their challenges to continue looking forward.



With gratitude,

*Michelle McMahon*

Michelle McMahon  
Executive Director

“We are each other’s harvest; we are each other’s business; we are each other’s magnitude and bond.”

—Gwendolyn Brooks

Greetings Span supporters and donors,

My name is Chris Haverstick, and I am your Chairman of the Board. I have been a part of your organization for more than four years now which doesn't seem possible. As I look back on 2020, all I can say is WOW! Wow represents two different statements here. Wow, to all of you who have been through so much this year. So much change and so much uncertainty. The other side of the statement is Wow, Span has made some incredible adjustments and affected so many lives in 2020. I am so proud of the staff and volunteers for making the adjustments necessary to serve our seniors. We have all learned a lot this year and we will all be better for it moving forward.

We are grateful for your generous support, which allows us to provide food on the table, rides to the doctor, and animal companionship to the most vulnerable people in the Denton area: our seniors. I want to thank you all for not only having a vision to change lives, but the fortitude to act upon it. As you can imagine, in normal times there are so many pressures on seniors especially when they are experiencing poverty, hunger, divorce or the loss of a family member. In 2020, the stress on a population at high-risk for COVID-19 grew even more. Thanks to you, together we can help our seniors gain stability in the midst of trying times.

I want to thank you again for your support and dedication to Span. We are blessed to have a strong community of friends, volunteers, and supporters like you. You are making strong, impactful changes. We are able to see where the needs are in the community, but it is because of you that we are making it happen.



With much appreciation,

*Chris Haverstick*

Chris Haverstick

**Chairman of the Span Board of Directors**

## THE NEED FOR SUPPORT



Nearly 9.7 million seniors face food insecurity



Safe and accessible transportation options are a top concern of older adults (NADTC)



41,000 Veterans call Denton County home (United Way Denton)



Nearly 7.4 million seniors have incomes below the poverty line

*“I would never see a person if I did not have Meals on Wheels.”*

*“Couldn’t be happier than when I get my Meals on Wheels! I also look forward to their visits. It’s hard being alone.”*



# 2019-2020 IMPACT REPORT

**113,900**

MEALS IN 2020

**220**

MEALS CLIENTS ADDED  
SINCE COVID-19

**287**

COMMITTED  
VOLUNTEERS

**32,745**

TRIPS

**413**

NEW SPAN RIDERS ADDED  
SINCE COVID-19

**987**

TRIPS TO THE VA  
CLINIC





# PROGRAMS

## MEALS ON WHEELS

Our trained volunteers deliver nutritious meals to homebound seniors each weekday. During COVID-19 we adjusted our deliveries from Monday through Friday to five frozen meals each Monday to prevent the spread of the virus.

## TRANSPORTATION

Span provided demand response transportation to 1,069 people in the 2020 fiscal year. Due to COVID 19, Span ridership has been impacted severely. Essential trips like dialysis, chemotherapy and transportation to essential jobs continued with safety precautions in place. Additionally, Span provided 987 trips to the VA clinic in 2020.

## CONGREGATE MEALS

Meals are served to 13 different locations through Denton County, however, during the pandemic congregate sites were closed to prevent the spread of the virus. Thankfully meals have been delivered to individual seniors within the centers ensuring our clients never go hungry.

## SENIOR PAWS

Senior Paws was born out of a mission to provide pet food for Meals on Wheels clients who otherwise couldn't afford to feed their companion animals. Senior Paws has continued amidst the trials of the pandemic and pet food donations continue to come through each month from members in the community.





## LOOKING AHEAD

### OUR VISION

TO ERADICATE SENIOR HUNGER AND TO ELIMINATE GAPS IN  
TRANSPORTATION THROUGHOUT DENTON COUNTY

### OUR GOALS FOR 2021

**RETURN TO FIVE HOT MEALS A WEEK ONCE IT'S SAFE  
FOR EVERYONE**

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**RE-OPEN OUR CONGREGATE MEAL SITES AND CONTINUE  
TO GROW THIS AREA TO BETTER SERVE OUR MORE MOBILE  
SENIORS**

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**LAUNCH A SERVICE FEE PROGRAM FOR PEOPLE IN DENTON  
COUNTY WHO DON'T QUALIFY FOR OUR MEALS ON WHEELS  
PROGRAM**

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**INCREASE OPPORTUNITIES FOR RIDERS IN RURAL AREAS TO  
HAVE TRANSPORTATION TO URBAN DESTINATIONS**

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**INCREASE RIDERSHIP TO PRE-COVID NUMBERS**



# FINANCIAL STATEMENT

## SPAN, INCORPORATED

### STATEMENT OF FINANCIAL POSITION SEPTEMBER 30, 2020

#### ASSETS

Current Assets:

Cash and cash equivalents	\$ 552,855	
Investments	220,000	
Accounts receivable	659,013	
Accrued interest receivable	3,697	
Prepaid expenses	<u>24,018</u>	
Total Current Assets		\$ 1,459,583

Property and equipment:

Land	181,100	
Building	599,323	
Transportation equipment	2,522,207	
Office/Shop furniture and equipment	<u>352,803</u>	
	3,655,433	
Less accumulated depreciation	<u>(2,569,571)</u>	
Net Property and Equipment		<u>1,085,862</u>

Total Assets \$ 2,545,445

#### LIABILITIES AND NET ASSETS

Current Liabilities:

Accounts payable	<u>\$ 44,036</u>	
Total Current Liabilities		\$ 44,036

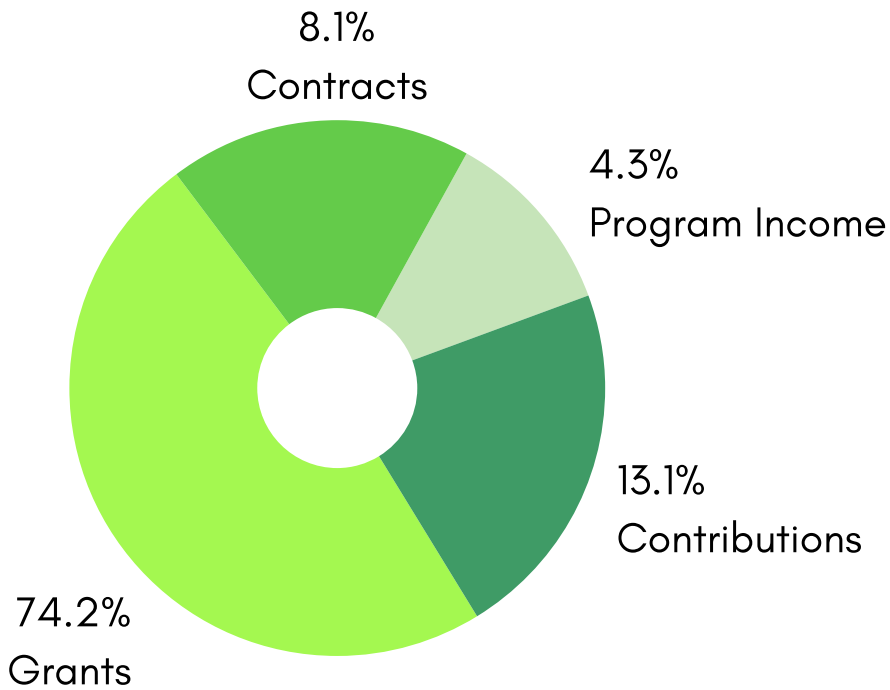
Net Assets:

Without donor restriction	2,501,409	
With donor restriction	<u>-</u>	
Total Net Assets		<u>2,501,409</u>

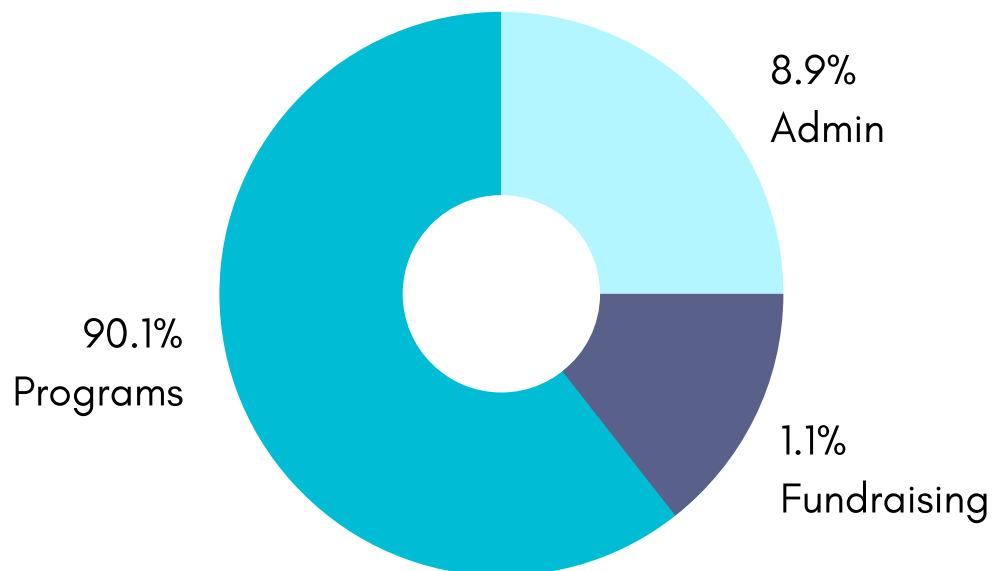
Total Liabilities and Net Assets \$ 2,545,445

# FINANCIAL STATEMENT

## Revenue



## Expenses



# PARTNERS AND DONORS

We're grateful for the individuals and businesses whose generosity make our work possible.

## OUR COMMUNITY PARTNERS



North Central Texas  
Council of Governments



CARL B. & FLORENCE E.  
KING FOUNDATION



## TOP DONORS

Communities Foundation of Texas  
Vincent LaGrange  
Lanco Contacts  
Marsha Jackson  
Sharon Snedeker  
James Hilton  
Jerry Watson  
Thomas Gants  
Anne Scales  
Roxanne Hicks  
James McAfee  
Patricia Kelly  
Jeanne and Joe Baldrige  
Elderly Services Provider  
Emma Coulson  
Highland Village Rotary Club  
Susan Crawford  
Mary Saunders

Deborah Robertson  
Betsy Cole  
Kristina Vickery  
The Village Chapel  
Abbe Patton  
Patricia Surratt  
Jo Bergstrom  
Joseph Brittain  
Walmart Foundation  
Donna Robbins  
Greg Bridges  
Alicia Hickman  
Anna Blake  
Chris Haverstick  
Barry Howell  
David Mudry  
Exxon Mobil Foundation  
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Andrea Arnett  
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Heidi Black  
Karl Kneeling  
Joe Dugger  
Rebecca Karatzis  
Stephen Toton  
George Morey  
Richard Carnes  
Bhasker Patel  
Eddie and Linda Touraine  
Jason Seals  
Bert Hayslip  
Herbert Unger  
Edna Mae Carter  
Cheryl Ellis



# BOARD OF DIRECTORS



**Chairman**  
**Chris Haverstick**



**Vice Chairman**  
**Amanda Gardiner**



Amy Jensen  
**Secretary**



Anne Scales



Becky Bono



Bob Garrison



Bob Neander



Glenn Kimball



Jason Lindsay



Jason Seals



Lori Williams



Simeon Terry  
**Treasury**



Taffeta Graves

# MANAGEMENT TEAM



**Michelle McMahon**  
Executive Director



**Jona Coronado**  
Transportation Manager



**Julie Hydock**  
Human Resources



**Kristine Herrera**  
Nutrition Program Manager



**Cari Kaptain**  
Communications Manager



**Nic Gray**  
Finance Manager



**Diane Beck**  
Mobility Manager



# *In Loving Memory*



*Jason Lindsay*

*Committed Board Member,  
faithful supporter, and kind friend*

*No longer by our side, forever in our hearts.*





*THANK YOU!*

**TOGETHER WE CAN BUILD A  
BETTER COMMUNITY FOR  
OUR BELOVED DENTON  
COUNTY SENIORS IN NEED**



@mow.denton



twitter.com/OnDenton



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